



EMIS NUG ANNUAL CONFERENCE 2023

13 - 15 September 2023
Tottenham Hotspur Stadium, London

ABOUT & WHY TO ATTEND



EXHIBITING SPONSORS



4-STREAM PROGRAMME



USEFUL INFORMATION



Register now at www.emisnugconference.com



www.emisnug.org.uk



@emis_nug



@emisnug



EMIS National User Group

We are looking forward to welcoming you to the EMIS NUG Annual Conference, which this year, will be hosted in London at Tottenham Hotspur's incredible new stadium from 13 to 15 September!



7 GREAT REASONS TO ATTEND?

1

Hear best practice case studies from other EMIS users

2

Hear news on the latest clinical and policy developments in Primary Care

3

Meet with EMIS representatives for expert knowledge, practical help and support

4

EMIS NUG's EduNug Training Programme bespoke sessions

5

Be the first to find out about new initiatives, pilot studies and products

6

Network with fellow EMIS NUG members and other users

7

Exhibition with leading industry suppliers

Practical presentations from key industry speakers, case studies and best practice advice.

3 conference streams
1 dedicated EMIS stream

View the full programme at www.emisnugconference.com

DAY 1

Thursday 14 September 2023
Tottenham Hotspur Stadium, London

08:00-09:15 **Registration**

09:15-10:00 **Welcome & Keynote**
Dr Alan Selwyn, Dave Mayren, Dr Monica Saksena Joye, Rachael Lankshear, Suzy Foster, Tessa McCooey

10:05-10:50 **Achieving Your SMI Physical Health Check Target**
Dr Michael Naughton, Karishma Bhuruth

EMIS Update
Dr Shaun O'Hanlon, Suzy Foster

Digital Access Hubs: What Are the Challenges and Could They Be the Digital Home for Primary Care?
Pooja Sikka, Sura Al-Qassab

10:50-11:15 **Morning Break**

11:15-12:00 **EduNUG Session - Concepts Essentials**
Dr. Dustyn Saint, Dr. Jez McCole, Will Bamber

EMIS Web Modernisation and Improvement
Chris Shepherd, Richard Smith

Transgender Healthcare within the NHS
Dr Luke Wookey

Engage Health & Little Green Button Session
Alex Jay, Donna Brabin

12:05-12:50	<p>General Practice – On the Edge Dr David Wrigley</p> <p>Referrals: The Automated Future Dr Alan Selwyn</p> <p>EMIS - X: Innovation Through Evolution in Primary Care Adam Peardon</p> <p>How to Increase Your PCN Income by £145,000 Dr. Dustyn Saint, Will Bamber</p>
12:50-14:00	Lunch
14:00-14:45	<p>Digital Tools For Primary Care That Are Not EMIS Dr. Hussain Gandhi</p> <p>Modern Access: The PCN Hub Approach Ben Hampshire</p> <p>EMIS Web – Things You Didn’t Know You Didn’t Know: Top Tips To Improve Productivity Dr Karl Graham</p>
14:50-15:35	<p>EduNUG Session - Templates Essentials Dr. Dustyn Saint, Dr. Jez McCole, Will Bamber</p> <p>Maximising your PCN Hub Tommy Weedon</p> <p>How To Do Staff Wellbeing and Meet Your QOF Target Jennie Dock</p> <p>Optimising EMIS Web To Help GP Practices and PCNs Work More Effectively Dr Miles Carter from Ardens</p>
15:35-16:00	Afternoon Break
16:00-16:45	<p>Improving Data Quality, Demand and Capacity Management Fae Wilkins, Keith Prescott, Shazia Shahzad, Dr Tom Margham</p> <p>ASK EMIS - Panel Session Dr Shaun O'Hanlon, Gianpiero Celino, Lisa Babb, Richard Jarvis, Suzy Foster</p> <p>Ask EduNUG Dr. Dustyn Saint, Dr. Jez McCole, Will Bamber</p>
16:50-17:20	AGM

DAY 2

Friday 15 September 2023
Tottenham Hotspur Stadium, London

08:00-09:15 **Registration**

09:15-09:25 **Welcome**
Rachael Lankshear

09:30-10:15 **Supporting Vulnerable People – A Smart Template Suite for Use With Patients Who Are Refugees, Asylum Seekers, Homeless and at Risk of Homelessness**
Fae Wilkins, Keith Prescott, Safia Akthar

Digital Pathways: Supporting the Primary Care Access Recovery Plan
Alex Eavis, Gianpiero Celino

Does your Digital Front Door Revolve?
Helen Holmes-Fogg, Lisa Drake

Using Ardens Manager Dashboards To Monitor and Analyse Contract Performance at GP Practice, PCN, Federation and ICB Level.
Laura Tomlin from Ardens

10:20-11:05 **Keying into Efficiency: Making EMIS Macro Magic!**
Dr. Aseem Mishra

Embedding Clinical Research in Primary Care (Recruit)
Mihad Mohammed

Can Your Social Media Presence Support Capacity and Access?
Kay Keane

11:05-11:30 **Morning Break**

11:30-12:15 **Digital Facilitators – The Stockport Experience**
Joe Pickard

Using Data Insights to Drive Early Intervention
Dr Ian Wood

Primary Care Networks | Herding Tigers
Tara Humphrey

How to Deliver Triage, Social Prescribing and Signposting Over The Phone to Beat The 8am Rush
Antoine Lever from Babblevoice

12:20-13:05 **EduNUG Session - Advanced Concepts**
Dr. Dustyn Saint, Dr. Jez McCole, Will Bamber

Housekeeping - How to Optimise EMIS Web
Debbie Deeming

Systems in Sync: The Interplay of EMIS Tools and Clinical Standards
Dr. Aseem Mishra

Connecting Patients & Practices – NHS Advanced Cloud Telephony Adoption & Optimisation
Dave Mills from Think Healthcare

13:05-14:00 **Lunch**

14:00-14:45 **Optimising Care for Patients with CKD**
Dr Chris Carvalho, Jayne Callaghan, Dr Mike O'Hanlon

Using Data to Understand Practice Pressures
Ben Hampshire

Useful Hints and Tips on Getting Started with EMIS
Dr. Dustyn Saint, Dr. Jez McCole, Will Bamber

14:50-15:35 **Ask EduNUG**
Dr. Dustyn Saint, Dr. Jez McCole, Will Bamber

Supporting Workforce Wellbeing Through Process Optimisation and Professional Development
Lisa Babb

Referrals: The Automated Future
Dr Alan Selwyn

15:35-16:35 **Depart**

SOCIALS

19:00-22:00 **Networking Social offering Drinks and a Light Buffet**
The Canal Museum, Kings Cross on Wednesday 13th September

19:00-23:00 **Gala Dinner**
Tottenham Hotspur Stadium, London on Thursday 14th September

Meet and engage with all our

EXHIBITING SPONSORS

You will be able to enjoy another lively exhibition at the EMIS NUG Conference 2023! A huge thank you to our sponsors and exhibitors for their support.

Platinum Sponsor



Gold Sponsor



Silver Plus Sponsor



Silver Sponsors



To see many more who will be exhibiting visit www.emisnugconference.com

Sponsorship & Exhibition Packages

We are offering some exciting sponsorship and exhibition opportunities for 2023.

For more information and a copy of the sponsorship and exhibitor prospectus, please contact James Porter at emisnug@outsourcedevents.com who will be able to guide you through the options and help you to choose the package best suited to your objectives.

Conference Information

Annual General Meeting

Member practices are invited to send a representative to the AGM on Thursday 14 September at 16.50-17.20 in Residency 3.

Assistance

If you require any assistance, please contact emisnug@outsourcedevents.com or call +44 (0) 330 460 6007 prior to the event.

Breaks and Lunch

Coffee and tea will be provided throughout the Conference as well as a range of savoury and sweet options for lunch. If you have any dietary requirements that were not stated when booking, please contact emisnug@outsourcedevents.com at least one week prior to the event as we may not be able to accommodate your needs without advance notice.

Certificates

A CPD certificate for your attendance at the Conference will be provided.

Cloakroom and Luggage Storage

There will be a self service cloakroom available for bags and coats.

Conference Streams

You are welcome to switch streams throughout the day. To limit disruption, we recommend switching streams during refreshment breaks or lunch breaks.

Exhibition

The exhibition hall is located on the 2nd floor, East Quarter 2 and will be open during all conference hours, breaks and lunch. Please take time to visit all sponsors and exhibitors.

Gala Dinner

The Gala dinner will take place on Thursday 14 September at Tottenham Hotspur Stadium in the East Quarter 3. The evening will begin with a drinks reception, followed by a three course meal and finishing with a live band and dancing. It's a fantastic opportunity to network with colleagues, and relax after a full day of sessions. The dress code is smart casual.

Prayer Room & Quiet Space

If you require a place to pray or quiet space, please enquire at the conference registration desk.

Hotels

Attendees will need to organise their own accommodation. We have suggested hotels below to suit a range of budgets in the Kings Cross/Euston Area with a short walk to a Tube station.

- Hilton London Euston 4*-5 mins walk to Euston Underground
- Crowne Plaza London Kings Cross 4*-16 mins walk to Kings Cross Underground
- Double Tree by Hilton London Angel Kings Cross 4*-14 mins walk to Kings Cross Underground
- Premier Inn Kings Cross 3*-2 mins walk to Kings Cross Underground
- Hub by Premier Inn London King's Cross hotel 3*-6 mins walk to Kings Cross Underground

Alternatively, you may wish to find your own accommodation amongst the plethora of hotels in the venue locale or Kings Cross area. Visit London has suggestions, or you could contact the hotels directly.

Photography

A professional photographer will be present on Thursday 14 September, and EMIS NUG may use these images in educational, promotional, and corporate publications on its website. If you do not wish to be photographed, please inform the events team or let the photographer know directly. We respectfully ask that delegates do not take personal videos of the presentations.

Raffle

We are delighted to announce our support for the XLP this year. You can visit them at stand 19 in the exhibition, where you will be able to donate or buy a raffle ticket. They will also be at the Gala Dinner on Thursday where the raffle will be drawn, so we hope you will be able to give generously for this worthy cause.

Wi-Fi

Complimentary Wi-Fi is available.

You can read all this information plus a comprehensive list of frequently asked questions on the Conference website at www.emisnugconference.com

EMIS NUG ANNUAL CONFERENCE 2023

13 - 15 September 2023

Tottenham Hotspur Stadium, London

For more information and updates follow us on socials,
and to register visit www.emisnugconference.com

Members Pricing

(prices shown here include VAT)

Two Day Package	Day Delegate (Thursday)	Day delegate (Friday)
£299	£189	£189
Full conference attendance	Full conference attendance	Full conference attendance
Accommodation and Social Event bookings are available	Accommodation and Social Event bookings are available	Accommodation and Social Event bookings are available

Non-Members Pricing

(prices shown here include VAT)

Two Day Package	Day Delegate (Thursday)	Day delegate (Friday)
£430	£299	£299
Full conference attendance	Full conference attendance	Full conference attendance
Accommodation and Social Event bookings are available	Accommodation and Social Event bookings are available	Accommodation and Social Event bookings are available

